

TECHNICAL SERVICE REQUEST FORM

1. I would like to request the following Technical Service:
 - Inspection Force open Bolt-down
 - Other (please specify) _____
2. I certify that I am the owner of (check one): Sentry[®]Safe Titan[®]/Titan[®]Elite
 Model _____ with Serial Number _____ (the "Unit").
 Attached are 1. Photocopy of any government issued, valid photo ID
 2. a. For Private buyers, sole proprietors:
 Proof of Purchase (e.g. Official Receipt/Sales Inv./Delivery Receipt)* **OR**
 Notarized Affidavit of Purchase and Ownership
 b. For Corporations/Partnerships:
 Secretary's Certificate (use ZMC template) **OR**
 Authorization Letter by Officer of the company (as per GIS)
 *For Force Open requests the Notarized Affidavit of Purchase and Ownership is required.
3. I herewith authorize Zenorex Marketing Corp. ("ZMC") to perform Technical Service on this Unit
4. I agree to release, indemnify, and hold harmless ZMC from liability for any claims or damages that may arise from any work performed in relation to servicing the Unit, unless it was caused by gross negligence of ZMC or its agents. This includes potential damage to the Unit, its contents and/or the surrounding area.
5. I understand that ZMC offers no verbal or written guarantee, expressed or implied, regarding the success of this technical support.
6. I understand that a basic inspection fee is payable regardless of the results of the inspection. Depending on the result of the inspection, more costs for labor and materials may be incurred for proper repair. These additional charges are to be shouldered by the Unit owner.
7. I agree to the ZMC privacy policy as posted on www.zenorexmarketing.com
 - My personal details, including my email address/mobile number, may be used to keep me informed about future products, services & events. By checking this box, I choose NOT to receive such information. I understand that my personal details are necessary to process my request.
8. Fees depend on nature, location, and timing of request.
9. Only ZMC can determine whether the issue with the Unit qualifies for a manufacturer warranty claim. If ZMC does determine that it does qualify, the inspection fee and repair costs will be waived.

NOTE: Requests cannot be processed with incomplete forms and/or attachments.

Date	Name in Print	Signature	Position

Send all completed documents via one of the following methods:

E-mail customerservice@zenorexmarketing.com

Fax 8894-5618

Questions? - Please call 8893-7610 during business hours.

Internal ZMC use only

Requested Service	Cost Estimate

TSR Number: _____
