TECHNICAL SERVICE REQUEST

☐ Inspection ☐ Force open ☐ Bolt-down ☐ Other

1. I certify that I am the owner of (check one): ☐ Sentry®Safe ☐ Titan/Titan Elite
   Model _____ with Serial Number _____.
   Attached are [a] Photocopy of any government issued, valid photo ID
   [b] Proof of Purchase (e.g. Official Receipt/Sales Inv./Delivery Receipt) or Notarized Affidavit of Purchase and Ownership
2. I herewith authorize Zenorex Marketing Corp. (ZMC) to perform Technical Service on this product.
3. I agree to release, indemnify, and hold harmless ZMC from liability for any claims or damages that may arise from any work performed in relation to servicing my Sentry®Safe product, unless it was caused by gross negligence of ZMC or its agents. This includes potential damage to the Sentry®Safe product, its contents and/or the surrounding area.
4. I understand that ZMC offers no verbal or written guarantee, expressed or implied, regarding the success of this technical support.
5. I understand that a basic inspection fee is payable regardless of the results of the inspection. Depending on the result of the inspection, more costs for labor and materials may be incurred for proper repair. These additional charges are to be shouldered by the product owner.
6. Fees depend on nature, location, and timing of request.

Notes:
a. Service request without attachments (see item #1) cannot be processed.
b. If you request us to force open your safe, then this form must be notarized.
c. If the product is under warranty and the customer has fulfilled all the requirements for a warranty claim, only ZMC can determine whether the problem is a manufacturer warranty issue. If ZMC does determine that it is a manufacturer warranty issue, the inspection fee and repair costs will be waived.

Date	Name in Print	Signature	Position

Send all completed forms to us via one of the following methods:

ZENOREX MARKETING CORPORATION
Attention Customer Service
Email customerservice@zenorexmarketing.com
Fax 8894-5618
Tel 8893-7610

Internal ZMC use only

Requested Service	Cost Estimate